

Position

This position is within Disability Services. It is part of various team/s.

- This position reports to the Team Leader
- Reporting line may vary depending on location and service size
- This position does not have any direct reports This position may have direct reports, positions vary
- This position has the following direct reports:
This position is designated Band 7 under the *Schedule of Authorities and Delegations*
- This position is a budget holder This position has designated revenue targets
- This position is an Aboriginal & Torres Strait Islander identified position
- This position does require a working with children related clearance

Purpose

The purpose of this position is to provide psychological assessment, consultation, therapeutic interventions, and professional services to people with disability in line with the goals of their NDIS plans, individual goals or perform other related psychological tasks as required.

Focus

To achieve this purpose, the position holder would typically

- Provide high quality, cultural appropriate psychological interventions to people with disability, often in relation to complex or challenging behaviour.
- Understand and select appropriate psychological assessment/s based on that persons need and support those decisions writing.
- Include any psychological related health and medical needs into both the assessment and the intervention recommendations using best practice standards.
- Participate in collaborative discussions with clients, carers/family and other health professionals to achieve the best outcomes for the client's current risks and to map with that group the goals and evaluation required to achieve those.
- Provide education to client and carer/family as necessary appropriate to their need and level of ability, to allow understanding of the implications recommended.
- Implement appropriate evidence based services that meet the needs of clients according to the goals and within the allocated hours of the NDIS plan or as per TBS requirements.
- Participate in support planning processes for clients to deliver coordinated, effective service provision that meets the goals of the client's NDIS plan.
- Keep up to date records and necessary reports eg. Support plans, assessment reports, intervention summaries.
- Consult with supervisors, other psychologists and other team members regarding clinical issues.
- Maintain knowledge and psychology best practice to bring to team meetings and client discussions.
- Maintain consistency and quality psychological services for all clients equitably.
- Attend and participate in team meetings and supervision.
- Report resource needs and clinical issues to the manager.
- Use available technology, resources, systems and processes to ensure an efficient service for clients.
- Follow all policies and procedures outlined for disability services.
- This position operates within the context of a billable hours' framework within the NDIS.
- There is a requirement for mobile working in this position as per client need and the operation of The Benevolent Society.

This position may be offered as a specialisation:

For example, Senior Psychologist

Where the role is offered as a specialisation the position holder would typically:

- Support clients with more complex needs.
- Coach, advise and provide on the job support to other team members to enhance quality and culturally appropriate psychological interventions.
- Promote evidence based psychological therapy practice and provide coaching, mentoring and supervision to other psychology staff.
- Work in collaboration with other Senior Clinicians to monitor, develop and improve clinical service provision.

When things are going well we would expect to see these outcomes:

- Outcomes
- The team works collaboratively to ensure services are coordinated efficiently and effectively to meet the client's goals and outcomes as identified in the NDIS plan.
 - Psychological services are timely, efficient and effective. They meet the goals identified by the client, their families/carers within available resources.
 - Services for clients with complex needs are well coordinated, efficient and effective and goal focussed.
 - Services provided are clearly understood by the client, their family/carers and the multidisciplinary team.

We work collaboratively with others, however this position works close closely with:

Relationships

Within The Benevolent Society:

- Managers
- Senior Clinicians
- Client Support Partners
- Team Leaders
- Other multidisciplinary team members
- Support workers

Outside The Benevolent Society:

- Clients and their carer/family
- Staff from other disability organisations
- Local schools
- Allied health practitioners

To achieve the position purpose and outcomes the position holder will need to have:

Individual

- Degree qualification recognised by the national professional association
- Registered with Australian Health Practitioners Regulations Agency (AHPRA)
- Previous experience working with people with disabilities and/or complex needs
- Ability to communicate effectively with clients, their families and staff
- Ability to support others to better understand the role of psychology and its benefits
- Ability to apply evidence informed practice to optimise outcomes
- Ability to translate complex information relating to the discipline in an easily understood, practical way
- Strong analytical and report writing skills
- Ability to provide a service based on a client's NDIS goals and funding allocation
- Ability to work flexible hours
- Current drivers' licence
- Ability to travel is a necessary requirement of the position as is the ability to work across different working environments such as client homes, schools, day programs and in the community
- Where the position is offered as a specialisation; at least 5 years demonstrated experience required and the capacity to coach and mentor others

This position may require some flexibility in terms of travel or hours of work:

Travel

- Overnight travel/stays may be required
- Some weekend work may be required
- Some evening work may be required
- Travel between office locations/regions may be required
- Travel to consumers (varied locations) may be required
- Use of own registered, insured motor vehicle for business purposes may be required
- Use of TBS pool cars may be required

All of us might need to travel occasionally to attend learning opportunities, meetings or other key events.

Those with knowledge of this position say the things that might make your day are:

Context

- Being able to advocate for the needs of the client
- Working with the team to get a comprehensive view and reach better outcomes
- Reflecting on positive feedback when suggestions have been helpful
- Giving back to the profession through communities of practice

Those with knowledge of this position say some key challenges you might experience are:

- Working within a benchmarked allocation of hours based on the client’s NDIS plan
- The potentially serious consequences of advice and its impact on clients
- Managing time to complete non client related work requirements
- Ensuring self-care to prevent burn out

Approvals

Approver	Director, Human Resources	Date: 15 April 2019	Position Code: DS008
Review history	V2.0 Release		
Advertising	Psychologist		

This Position Profile is not intended as an exhaustive description of the position, accountabilities or associated duties. The Benevolent Society may alter or adjust this Position Profile at any time.